

Codification Services Survey
September 2006

Company	City	Comments
LexisNexis	Carlton	No complaints. They did our original codification. We update our code ourselves
	Ontario	Very pleased with their work, both in product and timeliness
	Bandon	We were not at all happy with the service of LexisNexis. Our City Attorney suggested I do the updating myself which I have been doing for the past several years. It's easy, it's fast, and it saves the City a lot of money. I usually have the code changes on the web site the same week the ordinance passes.
	Yachats	We used LexisNexis when we did our Code back when they were Book Publishing. At the time we also got the software to maintain the code and publish to the web. I have been doing all of the codification services in-house since 1997 and have had no problems doing that.
	Roseburg	NOT very pleased with them considering they just OUT OF THE BLUE discontinued CodeMaster
	Enterprise	Have been very pleased with them.
Code Publishing	Sutherlin	The City of Sutherlin has been using Code Publishing for about five years now. I have been very satisfied with their service.
	Central Point	Very happy with them, they are very quick at putting the information online for our citizens. They always ask us about things. They tend to catch things that we don't. If we find an error they change it immediately online and will send out the corrections for the books.
	Albany	I have been very pleased with Code Publishing. They are timely and through. They have worked with me whenever we have a problem and call me if there seems to be something wrong with what I send them. They sincerely give the extra effort.
	Garibaldi	Prices were the cheapest and they're comfortable working on our schedule... which is very, very slow.
	Philomath	Philomath is in the process of our first ever codification. After checking references with several of the Recorders who have already chimed in on this topic, I chose to go with Code Publishing. Our new code will be delivered within the next week and all my feedback about Code is very positive. I think they must have an incentive system for employees to catch glitches because every step of the way they've found little references that don't match up in our ordinances. AND they've asked me for direction before changing ANYTHING.
American Legal	Newberg	Not too impressed with them
	Independence	Not too impressed with them
	Dallas	We've used American Legal for some time now and I'm not particularly impressed - although I've not had experience with anyone else other than the League. For example, for one ordinance we sent them for codification they

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		<p>rewrote one sentence to mean something completely different than what was intended instead of just using what our City Attorney wrote. When they put our code on line, they listed another City's name on the first page instead of ours. They did correct it the same day - but that shouldn't have been necessary. When they codify a new ordinance, I feel we have to proofread what they send us super carefully to make sure they got it right, and I don't think I should have to do that.</p>
Quality Code Publishing	Milwaukie	<p>Switched to Quality Code Publishing after being with LexisNexis for quite some time. Their prices are comparable, and the on-line code is much more user friendly. QPC has far and away better customer service than LN with whom I had many problems.</p>